



HARDENING U.S. BORDERS

CUSTOMER: U.S. Customs & Border Protection,
Department of Homeland Security

CHALLENGE: Better secure one of the longest contiguous borders
in the world.

RISKS: Terrorist threats; illegal immigration; drug trafficking.

SITUATION

In the wake of September 11th, U.S. Customs & Border Protection needed to enhance security for all U.S. ports of entry. Conventional security measures were inadequately trapping personnel behind video monitors or distracting them with false alarms. U.S. Customs decided to both optimize its use of resources across unmanned checkpoints and major ports of entry, and to establish a more effective security operation to combat potential terrorist threats, illegal immigration and drug trafficking.

SOLUTION

ObjectVideo VEW was implemented to transform the U.S. Customs approach to border crossing security. With real time threat detection software, set up to mimic specific security policies, U.S. Customs has gained the ability to identify potential incursions and catch violators before they become a threat.

BENEFITS

ObjectVideo VEW significantly increases U.S. Customs' security effectiveness. The software has allowed them to reduce manpower costs and avoid additional physical security infrastructure investment, resulting in a savings of hundreds of thousands of dollars. ObjectVideo has helped U.S. Customs catch unauthorized vessels docking and unloading cargo, as well as locate suspicious persons attempting to cross into the U.S. False alarm rates have plummeted while real-time alerts are automatically sent to personnel in the field, freeing responders to be closer to the locations where actual events occur.

“ObjectVideo® has completely transformed the way we operate here. Now, every alert we receive gets immediate attention. We are definitely doing a much better job of safeguarding our borders.”

Customs employee, Washington State
November 2003